

## INFORMATION SECURITY

**Infanion** is committed towards securing the Confidentiality, Integrity and Availability of information for the day-to-day Business and operations. The security of information and other assets is therefore regarded as fundamental for the successful business operation of **INFANION**.

**Infanion** has adopted an Information Security Management System (ISMS) comprising the Information Security Policies, Procedures and Processes to effectively protect data/information of the organisation and its customers from information security threats, whether internal or external, deliberate or accidental.

The management of **Infanion** is committed to ensure that:

- Regulatory and legislative requirements related to operation are met.
- The confidentiality of information is protected and prevent disclosure of valuable or sensitive information.
- The integrity of information is maintained to ensure its accuracy and completeness.
- The availability of information is maintained to meet business needs and client's requirements.
- Business continuity plans are developed, maintained and tested.



Infanion office in India:  
Infanion (corporate office India), 506/507, 1st main, K.R.Garden,  
Off wind tunnel road, Murgeshpalya, Bangalore 560017, India



Infanion offices in Europe:  
Infanion (corporate office), Hilstraat 18, 3120 Tremelo, Belgium  
Infanion, Veltwijcklaan 287, 2180 Ekeren (Antwerp), Belgium

- Information security awareness is provided to all employees of **Infanion**.
- Incident management process is established and implemented to ensure that all breaches of information security, actual or suspected, are reported and investigated.
- Risks are mitigated to an acceptable level through a risk management framework.
- The information security management system is continually improved.
- Appropriate resources are allocated in order to implement, operate and review an effective Information Security Management System adopted for the activities for Design and custom development of Web & Mobile Applications, Product development, Maintenance & Support, cloud services, and the integrations of all kinds of APIs, third-party software, and microservices.
- The management acknowledges the need of **continual improvement** and has introduced various methods to ensure that effectiveness and continual improvement of the processes are achieved.

**Infanion** shall follow a formal **disciplinary process** for employees who have allegedly violated the information security policies and procedures.

The organisation shall ensure that the **review** of the Information Security Policy and related documents is performed at least once in three years or when significant changes occur to ensure suitability, adequacy, and effectiveness of the ISMS framework.



*K Nagasiddeswara*

**Signed by :** CTO & Director  
K Nagasiddeswara



*V. Manikandan*

**Signed by :** COO & Director  
Manikandan



*Krishna Pandit*

**Signed by :** Head of testing & business analysis, Security Officer/ MR  
Krishna Pandit

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**3 of 3**

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